



SUNTERRA

Amenity Rules



Fitness Center Rules

- ❖ **Fitness Center Hours:** 24/7
- ❖ For safety reasons, children under the age of 14 are not permitted in the Fitness Center. Those ages 15-17 must be accompanied by an adult who is at least 18 years old.
- ❖ Please report any maintenance needs to Management or the Front Desk Administrator at Sunterra@ciaramail.com.
- ❖ Only Residents with Alosant app access/access cards are permitted in the fitness center.
- ❖ All equipment must be wiped down after each use with provided gym wipes.
- ❖ All equipment is to be used as intended.
- ❖ Rack all weights after use.
- ❖ Residents may not store or place any personal equipment in the Fitness Center.
- ❖ Animals are not allowed in the fitness center.
- ❖ Limit 30 minutes on cardio equipment when others are waiting.
- ❖ No glass containers or food items are allowed in the Fitness Center.
- ❖ Cell phone conversations may not occur when others are using the Fitness Center. The use of earphones is required to listen to personal music.
- ❖ Professional trainers may not use the Fitness Center to conduct business.
- ❖ Proper attire should be worn at all times: shorts, or warm-up suits, shirts, tights/leotards, and appropriate athletic footwear must be worn. Bathing suits and bare feet are prohibited.
- ❖ All persons using the Fitness Center do so at their own risk.

Safety is a primary concern of the association and its members. All persons using the fitness center do so at their own risk and agree to abide by the rules. The association, its directors, agents, and employees assume no responsibility for any accident or injury incurred using the fitness center or for any loss or damage to personal property. Members are responsible for the actions of their children. Management and the board reserve the right to adjust or add rules as deemed necessary and without notice. Anyone refusing to comply with these rules may be fined or banned from the fitness center.

Please note that hours may be adjusted for holidays or maintenance.



Playground Rules

These rules are designed to ensure the safety and enjoyment of all residents, particularly children while using these recreational facilities. Please report any vandalism or maintenance needs to management.

- ❖ **Hours: Dawn to Dusk**
- ❖ **Supervision:** Children must be supervised by a responsible adult while using the playground equipment. Parents or guardians are responsible for the behavior and safety of their children at all times.
- ❖ **Age Restrictions:** Certain equipment may have age restrictions posted. Users must adhere to these guidelines to ensure the safety of all children.
- ❖ **Proper Attire:** Children should wear appropriate footwear and clothing while using the playground.
- ❖ **No Rough Play:** Running, pushing, shoving, or any other form of rough play is not allowed on the playground. Encourage children to take turns and share equipment peacefully.
- ❖ **No Food or Drink:** Eating or drinking on the playground equipment is not permitted.
- ❖ **Keep Equipment Clean:** Dispose of any trash in designated trash bins and avoid bringing food or beverages onto the playground.
- ❖ **Report Damage:** Report any damaged or broken equipment to the homeowner's association immediately at Sunterra@ciramail.com. Do not attempt to use or fix damaged equipment.
- ❖ **No Pets:** Pets are not allowed in the playground area.
- ❖ **Respect Others:** Be respectful of other residents and their right to enjoy the playground. Use appropriate language and behavior while on the premises. The playground facilities are for the enjoyment of all residents and their accompanied guests. No exclusive use is permitted, and users should be respectful of others waiting to use the equipment.
- ❖ **Emergency Procedures:** In case of an emergency or injury dial 911.
- ❖ **No Smoking or Vaping:** Smoking or vaping is prohibited in the playground area.
- ❖ **No Motorized Vehicles:** Motorized vehicles, including bicycles, scooters, and skateboards, are not permitted on the playground.

Play at your own risk, the association and management company assume no responsibility or liability for accidents or injuries.



Dog Park Rules

- ❖ Sunterra Dog Park hours are dawn to dusk daily unless closed for maintenance or weather.
- ❖ The small dog area is labeled and designated for dogs approximately 30 pounds or less.
- ❖ The large dog area is labeled and designated for dogs approximately 30 pounds or more.
- ❖ Visitors to the park must observe a limit of two dogs per person per visit.
- ❖ Owners must immediately clean up and properly dispose of any waste left by their dogs.
- ❖ Children under the age of 14 must be accompanied by an adult.
- ❖ Park users and dog owners assume all risks related to the off-leash area and within the dog park.
- ❖ Owners must stay within the off-leash area with their dogs and within view and under voice control of their dogs at all times.
- ❖ All dogs must be kept on a leash until inside the double-gated entry. Dogs may be unleashed once they are inside the off-leash area.
- ❖ By bringing a dog into the park, the owner certifies that their dog(s) are current on vaccinations (free of contagious conditions, diseases, parasites, etc.).
- ❖ Owners must stop their dogs from digging and must fill any holes caused by their dogs.
- ❖ Professional trainers may not use the dog park to conduct business.
- ❖ Any dog showing signs of aggression while in the dog park shall be removed immediately by the dog owner. Dog owners are liable for damage or injury inflicted by their dogs.
- ❖ No animals other than dogs are allowed in the off-leash area.
- ❖ Owners release and discharge Sunterra HOA from liability for any injury or damage caused to or by pets during any time while using the park.
- ❖ Violators of the dog park rules and/or city ordinances may be subject to removal from the park and suspension of their park privileges.
- ❖ Please contact sunterra@ciramail.com to report any dog park maintenance needs.
- ❖ Dial 911 in the event of an emergency.



Tennis Court Rules

- ❖ Tennis Court Hours: Dawn to Dusk
- ❖ Tennis courts are to be used by Sunterra residents and their invited and accompanied guests only.
- ❖ Children under the age of 14 must be supervised by an adult while on the tennis courts. Parents or guardians are responsible for ensuring their children's safety and adherence to the rules.
- ❖ Tennis courts are for tennis only. The backboard is for use with tennis balls only.
- ❖ Residents may reserve one court for no more than 1.5 hours and up to 2 reservations per day per home.
- ❖ Residents may reserve courts in the Sunterra mobile app. Available to download in the Apple iOS and Google Play Stores.
- ❖ A reservation will be considered forfeited if not occupied within 15 minutes of the scheduled time.
- ❖ Unreserved courts are available on a first-come, first-serve basis.
- ❖ A tennis instructor must be authorized before use of the tennis facilities for conducting tennis lessons.
- ❖ Tennis court play and/or instruction should terminate by closing.
- ❖ All players are expected to conduct themselves in a respectful and sportsmanlike manner while on the tennis courts.
- ❖ Loud or offensive language, disruptive behavior, and vandalism will not be tolerated.
- ❖ Pets are not allowed on or near the tennis courts at any time.
- ❖ The consumption of alcohol and smoking are not permitted on the tennis courts.
- ❖ Trash and discarded balls should be collected and properly disposed of prior to leaving the tennis facility.
- ❖ Please contact Sunterra@ciaramail.com for any maintenance needs.

By using the tennis courts, members agree to abide by these rules and any additional regulations set forth by Sunterra HOA. Failure to comply may result in the loss of tennis court privileges.



Playfield Rules

- ❖ **Usage Hours:** The field is open for use from dawn until dusk. No activities are permitted after dark for safety reasons.
- ❖ **Permitted Activities:** The Sunterra playfield is here for your enjoyment, please take good care of it. Permitted use includes but is not limited to soccer, catch, flag football, tag, and other field sports. Refrain from wearing cleats or using any other items that may destroy the field's surface.
- ❖ **Field Maintenance:** Users must help maintain the cleanliness of the playfield. Trash must be disposed of properly in designated bins. Any damage to the field must be reported to the homeowner's association promptly at Sunterra@ciaramail.com.
- ❖ **Alcohol and Tobacco:** The consumption of alcohol and tobacco products is not permitted on the playfield or within the surrounding area.
- ❖ **Pets:** For the safety and cleanliness of the playfield, pets are not allowed on the field at any time, with the exception of service animals.
- ❖ **Noise Levels:** Users must be mindful of noise levels to avoid disturbing nearby residents. Excessive noise, including amplified music, is not permitted.
- ❖ **Supervision of Minors:** Children should be supervised by a responsible adult while using the playfield.
- ❖ **Emergency Procedures:** In case of emergencies dial 911 immediately.

By using the playfield, residents agree to abide by these rules and regulations. Thank you for your cooperation in maintaining a safe and enjoyable environment for all users. Play at your own risk, the association and management company assume no responsibility for injuries or accidents. The homeowner's association reserves the right to amend these rules at any time. Notice of any changes will be posted in a conspicuous location and communicated to residents as appropriate.



Pool Rules

- ❖ Owner and management of this HOA Community do not and cannot assure guarantee or warranty your safety and are not responsible for accidents, injuries or stolen damaged or misplaced items.
- ❖ You must be a member in good standing with a current key card, fob, or online amenity access.
- ❖ All guests must be accompanied by a member 18 years or older.
- ❖ There is a two-guest maximum per household.
- ❖ Persons under 14 years of age must be accompanied and supervised at all times by an adult 18 years or older.
- ❖ With the exception of service and emotional support animals, animals are prohibited in any pool area.
- ❖ People with open wounds are not allowed in the pool.
- ❖ Proper swim apparel is required at all times.
- ❖ Swim diapers only. No disposable diapers permitted. Diaper changing permitted in restroom only.
- ❖ Some equipment has height restrictions that must be adhered to by all.
- ❖ No diving/jumping from the side of the pool.
- ❖ Only one person is permitted on the water slide at a time. All swimmers must slide straight out and not off to the side.
- ❖ No running, rough play, loud music, or unruly conduct allowed in the pool area.
- ❖ Flotation devices and toys are subject to approval by the lifeguard on duty.
- ❖ Deposit all trash in receptacles provided.
- ❖ All glass containers are prohibited.
- ❖ No food within 5 feet of the pool.
- ❖ Keep gates at all times.